



April 17, 2002

Ms. Lisa Collins
Contractor Software Corp.
4879 Viewridge Avenue
San Diego, CA 92123-1643

Dear Lisa,

I have now used Contractor V for a year and one half. With each month of use, I am more impressed with the product. Contractor V does everything we need and more. Support has been superb. Jane and Ed have been very responsive and able to repair any operator errors we could generate. The program is very intuitive and requires a minimum of direction and guidance from the support staff.

I have used Contractor III for more than 10 years before the development of Contractor V. Contractor III was a great non-windows job cost accounting program that was far superior to any of the other available programs. Contractor V is even better. I would highly recommend Contractor V to anyone needing a solid accounting system and especially to anyone needing job cost accounting.

I look forward to using Contractor V for many years to come. Thank you, for the great program and support.

Sincerely,

A handwritten signature in black ink that reads 'Fred Maxwell'.

Fred Maxwell
Controller